

Privacy Policy

Who is the controller of my personal data?

The data controller, or the entity that decides how your personal data will be used, is Aviko Sp. z o.o. with its seat in Gdynia, ul. T. Wendy 15 (“We”, “Aviko” or “Company”).

How can I contact you to obtain more information about the processing of my personal data?

Write to our data protection officer using the following contact details: e-mail: daneosobowe@aviko.pl
postal address: Aviko sp. z o.o. with its seat in Gdynia, ul. T. Wendy 15,

How have my data been collected?

We have collected your data when you filed a complaint concerning one of our products.

What is the purpose and legal basis of the processing of my personal data by Aviko?

We are processing your personal data because this is necessary to resolve your complaint.

If you refuse to give us your personal data for any reason, we will unfortunately be unable to enter into an agreement with you and consequently to perform our obligations resulting from your complaint.

We can also request that you provide other data necessary for accounting or tax purposes, if required by law. Except for the above cases, you submit your data voluntarily.

To allow the Data controller to market its goods and services with your consent (Article 6(1)(a) of the GDPR) due to your complaint.

What are my rights concerning the data processed by the Company?

We guarantee that we will grant you all your rights under the General Data Protection Regulation, i.e. the right to access, rectify and erase data, the right to restrict data processing, the right of data portability, the right to object to processing of your personal data, and the right to not be evaluated on the basis of automated processing, including profiling.

You can exercise these rights in the following cases:

- as regards the request to rectify your data – when you notice that your data is incorrect or incomplete;

- as regards the request to erase your data – when your data is no longer necessary for the purposes for which they have been collected by the Company, when you withdraw your consent to data processing, when you object to the processing of your data, when your data is processed unlawfully, when your data should be deleted to comply with a legal obligation or when data has been collected in connection with offering electronic services to a child;
- as regards the request to restrict the processing of data – when you notice that your data is incorrect, you can request that the processing of your data be restricted until we are able to verify the correctness of this data; when your data is processed unlawfully but you do not want it to be erased; when we no longer need your data but you might need it to defend or pursue a claim, or when you object to the processing of your data until we can determine whether our legitimate interests override the reasons for your objection;
- as regards the request to transfer the data – when your data is processed with your consent or under an agreement you entered into, or when the processing occurs automatically.

You are entitled to file a complaint in connection with our processing of your personal data to a supervisory authority, the President of the Personal Data Protection Office (address: the President of the Personal Data Protection Office, ul. Stawki 2, 00-193 Warszawa).

When can I object to the processing of my data?

You are entitled to object to the processing of your personal data when:

- the processing of your data occurs on the basis of a legitimate interest or for statistical purposes and your objection is justified due to your special circumstances,
- your personal data is processed and profiled for the purposes of direct marketing.

Remember that you can exercise your right to object starting on 25 May 2018

Who is my personal data shared with?

Your personal data may be shared with Aviko's affiliates and members of Aviko's group.

How long is my personal data retained?

Your personal data is retained as long as necessary to:

- pursue claims related to performing an agreement,
- fulfill our legal obligations, including in particular tax and accounting obligations,
- prevent abuse and fraud,
- achieve statistical and archiving purposes,
- but no longer than 10 years from the date on which the agreement was completed.

For the purposes of accountability, i.e. demonstrating compliance with personal data processing regulations, your data will be retained as long as Aviko is required to retain data or documents containing data to demonstrate compliance with legal requirements and allow public authorities to verify such compliance.

Is my data transferred to countries outside the European Economic Area?

Your personal data will not be transferred outside the European Economic Area

Is my data processed automatically (including by profiling), impacting my rights?

Your personal data will not be processed automatically.